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Alarm Program

All activated alarms prompt response and arrival to a premises for investigation by the Halton Regional Police Service, consuming valuable resources by removing officers from other patrol duties.



To curb incidents of false alarms (which make up the vast majority of alarm calls), the HRPS enacted By-Law #2004-002. Its objectives are to:

- Reduce the number of false alarms in Halton Region
- Reduce incidents of officer unavailability due to false alarm response
- Increase public awareness regarding false alarms and their impact on police resources

Alarm Program Fee Schedule (Per By-Law #2004-002):

Annual registrations for the Halton Regional Police Service Alarm Program are submitted through alarm companies or monitoring stations.

Renewals must be received by the HRPS prior to the anniversary date of the initial registration.

Only registered premises will receive their first false alarm at no charge.

Non-registered premises still receive police response but at a higher fee than registered premises.

After the 4th false alarm, the registrant/owner of the premises is suspended for 365 days. Higher false alarm charges apply if police respond.

While under suspension, it is up to the discretion of the on-duty Staff Sergeant to initiate police response to an alarm call.

Note: GST and/or PST is not charged on the fees.

Registration:

| | |
|-------------|---------|
| Residential | \$24.00 |
| Commercial | \$48.00 |

False Alarm Charges:

| Residential | Registered | Non-Registered |
|--------------------------------|------------|----------------|
| 1st False Alarm | No charge | \$50.00 |
| 2nd False Alarm | \$30.00 | \$60.00 |
| 3rd False Alarm | \$40.00 | \$60.00 |
| 4th False Alarm | \$40.00 | \$60.00 |
| Alarm Attended While Suspended | \$60.00 | \$60.00 |

False Alarm Charges:

Tips:

Property owners can assist the Halton Regional Police Service in its efforts to reduce incidents of false alarms by:

- Knowing how to properly use their installed system
- Contacting your alarm company immediately when the alarm system is not working properly or shows signs of system errors
- Ensuring that all pets, curtains, blinds, balloons and other objects are in a safe area that will not trigger the alarm system
- Providing an accurate and updated list of key holder information to the alarm company

| Commercial | Registered | Non-Registered |
|--------------------------------|-------------------|-----------------------|
| 1st False Alarm | No charge | \$100.00 |
| 2nd False Alarm | \$60.00 | \$120.00 |
| 3rd False Alarm | \$80.00 | \$120.00 |
| 4th False Alarm | \$80.00 | \$120.00 |
| Alarm Attended While Suspended | \$120.00 | \$120.00 |

For more information about the Halton Regional Police Service Alarm Program or to register, contact:

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